



Vadodara Gas Limited
Replies to Bidder's Queries

SUBJECT: Purchase of 15 Nos. Dual Arm Car/Auto Dispenser with 05 Year AMC after the Warranty Period for New CNG Station, Upgradation of Existing CNG Station

TENDER NO.: VGL/CO/C&P-CNG/ BD202509P251 _RI Dated 15/11/2025 & **TENDER ID:** 243739.

Sl. No.	Subject	Bidders' Query	VGL'S Reply
1	1.2 The bidder, in the previous seven (07) years reckoned from the tender issue/publish date, shall have engineered, manufactured/ packaged, tested and supplied to customer(s), CNG compressor packages of 1200 SCMH or higher capacity, with discharge pressure of 250 kg/cm², from the proposed facility of manufacturing/ packaging, as per following: 1.2.1 Single order of at least 1 No. of CNG compressor packages of 1200 SCMH or higher capacity. 1.2.2 At least 1 No. of the above mentioned compressor packages should have been operating satisfactorily in the field for a period of minimum 8000 running hours (in last 7 years) reckoned from the tender issue/publish date.	As the GAIL has authorized M/s Confidence Petroleum India Limited (CPIL) to develop CNG network for the entire GA comprising of 100 CNG Station under the PNGRB approved Targets. Hence the development of CNG Stations are well within the purview of PNGRB provisions and part of CGD Network of GAIL. We have supplied of around 50 CNG dispensers CPIL developing Bengaluru GA on behalf of GAIL	Tender Condition Prevail
2	4.10 Overfill protection should be through electronically programmed hose to terminate the fill after fill pressure of 200 bar (g) has been achieved. Two number of pressure limiter (electronics transducer) (with adjustable value up to 250 Kg/cm ² g) and one number of mechanical pressure regulator and one number pressure relief valve as final safety to avoid overfilling. Pressure regulator shall be designed such that there shall not be any flow restriction to the maximum flow of dispenser.	As per PNGRB guidelines, a mandatory of two safety features are required in the dispenser. Accordingly, we will provide two electronic pressure transmitters and one pressure safety valve. A manual pressure regulator valve is not required, as eliminating manual intervention helps avoid potential safety concerns, kindly accept	Ok Noted.
3	Sandvik/Parker	Bidder is requesting kindly accept Jindal/Ratnamani/Tubacex makes for SS tubes. These makes are already approved in many CGD companies. Kindly approved the same.	Ok Noted, Sandvik, Parker & Tubacex.
4	Rotex/Parker/Compac	Bidder is requesting Kindly accept PESO approved Seitz make for Solenoid Valves. This make is already approved in many CGD companies and also we can provide PESO approval for the same. Kindly approved the same.	Ok Noted, Kindly provide With PESO Certificates.
5	Swagelok/Parker/Compac/Laser	Bidder is requesting kindly accept Lesser india/Anderson makes for Safety Relief Valves. These makes are already approved in many CGD companies. Kindly approved the same.	Ok Noted, Lesser.
6	Parker/Synflex	Bidder is requesting kindly accept Zec SPA hose. Zec SPA hose with TUV certification as per Norms of NGV 4.2/ AGA 1-93 standard	Ok Noted, following items to the vendor list- 1. High pressure tubing - Sandvik, Parker & Tubacex. 2. SS Fittings - Sandvik, Parker, SSP, DKlok & Hy-Lok 3. SS Valves - Sandvik, Parker, SSP, DKlok & Hy-Lok 12. Main Filling Hose - Parker, Synflex, Transfer Oil & ZEC
7	Two number of pressure limiter (electronics transducer) (with adjustable value up to 250 Kg/cm ² g) and one number of mechanical	Kindly Note that ONE PT and One Regulator Valve along with additional ONE Relief Valve will be Provided for each arm of Car dispenser.	Ok Noted.



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	pressure regulator and one number pressure relief valve as final safety to avoid overfilling.	This overfill protection (1 No. PT-Electronic device for safety + 1 No. Regulator & 1 No. Relief Valve-Mechanical Device for safety) are competent for Overfill protection and accepted in all CGD Companies.	
8	ESD button to be mounted on both side of the dispenser front panel and to be easily reached during emergencies & there must be a provision of one ESD for both nozzles that to be located in Control room & failure or activation of the above ESD will stop the gas supply. Cable laying will be in the scope of client, however it's commissioning & functioning will be in scope of bidder.	ESD button will be mounted on the side panel of the dispenser which ar easily accessible. Kindly note we can provide effective support only to Vadodra Gas for carrying out this operation but without any financial implication (All required material will be in purchaser scope)	Tender Conditions Prevail
9	All the dispensers shall be performance tested for flow capacity, measuring accuracy and dispenser functioning with CNG.	Kindly include Nitrogen Gas for dispenser Inspection at Bidder works. Performance test with CNG will be conducted at site at the time of commissioning. This is acceptable as per CGD norms.	Ok Noted.
10	In approved vendor list - 1. High pressure tubing 2. SS Fittings 3. SS Valves 12. Main Filling Hose	Request you to please add the following items to the vendor list- 1. High pressure tubing - Jindal Saw 2. SS Fittings - Hy-Lok & Astec 3. SS Valves - Hy-Lok & Astec 12. Main Filling Hose - Transfer Oil & ZEC	Ok Noted, following items to the vendor list- 1. High pressure tubing - Sandvik, Parker & Tubacex. 2. SS Fittings - Sandvik, Parker, SSP, DKlok & Hy-Lok 3. SS Valves - Sandvik, Parker, SSP, DKlok & Hy-Lok 12. Main Filling Hose - Parker, Synflex, Transfer Oil & ZEC
11	-	We suggest VGL to include Family integration in Dispensers to stop malpractices. The Family Integrity system ensures that the Processor Board & Mass Flow Meter are integrated through a unique code. If the unique ID does not match the number set in the C5K electronics, the system will enter in an error state. This integration prevents unauthorized substitution of these electronic components within the dispenser.	OTP delivered to VGL authorized Contact No. for reset the error.
12	-	We suggest VGL to secure the dispenser door with a high-security tamper-proof lock with a special key which cannot be duplicated.	Ok Noted.
13	-	We suggest VGL to extend input voltage range of 110 to 240 V AC. This Helps in Dispenser Working in spite of fluctuations.	Ok Noted.
14	-	We suggest VGL Should include Ethernet port and a USB port additionally along with RS485 Port.	Ok Noted.
15	-	We suggest VGL to add a powder coated frame above SS in Tender. Powder coating provides a protective, durable and impact resistant layer that enhances corrosion resistance and offer a uniform, attractive finish to frame. Additionally, it can be applied in a variety of colors based on your preference. Request you to please add Powder Coated frame.	Ok Bidder can supply Powder coated frame..
16	4 Weeks	Bidder request delivery period to be 14 to 16 weeks , because piratically 4 weeks deliver is not possible	Tender Conditions Prevail
17	Packing, Forwarding and Transportation up to Job Sites / VGL stores.	Packing, Forwarding and Transportation up to Job Sites / VGL stores. Will be done one time	Tender Conditions Prevail
18	In case the Dispenser or its one arm is down/ non-working due to Spares & manpower, penalty shall be imposed per Dispenser as under, i. Break-down time-up to 4 hours - No penalty ii. Breakdown beyond 4 hours - Rs 1000/- Per Hour In case breakdown is prolonged beyond 48 Hours, 50% of monthly invoice value of concerned Dispenser will be	Bidder request yout to extend the time period of penalty from 4Hours to 6 hours ,Furthermore maximum penalty that can be imposed on any instance will be 25% of the dispenser monthly AMC .Maintaining 95% of SLA for the installed dispenser will not attract any penalty for that period .	Tender Conditions Prevail



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	deducted and Deduction amount will be calculated on prorated basis to achieve monthly invoice value of single Dispenser if more than one Dispenser is installed at CNG station. In any case/ any situation, total penalty will be limited to 50% of monthly invoice value of concerned Dispenser.		
19	2. Scope of Work of Comprehensive Maintenance: - 2.12 Calibration of all Dispenser instruments such as Pressure Gauges, Temperature gauges, display units, Pressure Safety Valves, Hydro-testing of Hoses/parts by approved agency and all related parts which are not mentioned but required are in contractor's scope.	Any damages caused due to accidents, natural disasters, or mishandling/improper handling will not be covered under the scope of AMC. Bidder will ensure necessary assistance to carry out the hydrotesting of hoses as required. However, any commercial implications arising from this activity shall not fall under Bidder's scope.	Ok Noted.
20	Checking for any abnormal sounds, electrical wiring, pressure setting etc and attending the problem if required.	Checking for any abnormal sounds, electrical wiring, pressure setting etc and attending the problem if required..But any damage caused by rodents will be treated as a chargeable Work	Ok Noted.
21	Any type of accidental damage or mishandelling damage would not be covered under AMC contract.	-	Ok Noted.
22	breakaway, vent tube broken and hose pulling issue would be covered under mishandelling case.	-	Tender Conditions Prevail
23	Preventive maintenance should be done quarterly.	-	Tender Conditions Prevail
24	hose pipes/ngv/nzs to be change at the time of complaint.	-	Ok Noted.
25	transportation of dispensers would not be in our scope.	-	Tender Conditions Prevail
26	w&m stamping would not be in our scope.	-	Representative will be mandatory present at the Time of Rate Change & W&M Stamping.

Note: This Replies to Bidder's Queries as uploaded on n-Procure & VGL's Website. Please upload the same duly Sign and Seal with Techno-Commercial Bid as this is an Integral Part of the Tender.